

# elite freedom

## Owner's Manual



**LOBSTER**  
7340 Fulton Avenue  
North Hollywood, CA 91605

place  
stamp  
here

# built for life®

**TO OUR CUSTOMERS**

**Thank you** for purchasing a Lobster ball machine.  
Please read this owner's manual in its entirety before  
operating your Lobster ball machine.

**CHECK FOR SHIPPING DAMAGE**

Inspect your machine for possible shipping damage.  
Test all of the machine's functions. If your machine is damaged,  
call Lobster Sports immediately at 800.526.4041.

**SAVE THE ORIGINAL SHIPPING BOX**

The original box should always be used, if it is necessary  
to ship the machine back to the factory.

Serial Number: \_\_\_\_\_

Purchase Date: \_\_\_\_\_

**⚠ WARNING**

TO AVOID INJURY:

- Keep face out of ball path - balls can shoot out from opening at any time.
- Use only for tennis practice with conventional tennis balls.
- Never place body parts or objects into machine.
- Never operate with parts removed.
- Never add balls while machine is running.
- Never put wet tennis balls in machine.



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support@lobstersports.com



**WARRANTY REGISTRATION - Fill out info below, tear at perforation and mail back to validate warranty. (\* Required Fields.)**

Machine Serial Number\* \_\_\_\_\_ Email\* \_\_\_\_\_  
Name\* \_\_\_\_\_ City\* \_\_\_\_\_ State\* \_\_\_\_\_ Zip\* \_\_\_\_\_  
Mailing Address\* \_\_\_\_\_

Phone\* \_\_\_\_\_  
Purchase Date\* \_\_\_\_\_ Where Purchased\* \_\_\_\_\_

**How did you learn about Lobster?** (circle) Lobster Website Google Yahoo MSN Pro Friend Dealer  
Dealer Website Tennis Magazine Tennis Week Magazine Other Magazine/Search Engine

**What attracted you to this product?** (circle) Quality Design Price Reputation Previous Customer Portability Better Features

**Income** (circle) \$40-60K \$60-80K \$80-\$100K \$100-\$120K \$120-140K \$140-\$160K \$160-\$180K \$180-200K \$200K+

**Age** (circle) 15-25 25-35 35-45 45-55 55-65 65-75 75-85 85+

**Occupation** \_\_\_\_\_

**OPTIONAL EXTENDED WARRANTY** Please send in a separate envelope within 60 days of purchase.

Please select from the following:  
 1 Year .....\$65  
 2 Years .....\$110  
 3 Years .....\$149  
 Credit Card # \_\_\_\_\_ Expiration Date \_\_\_\_\_  
 Verification Code (last 3 digits in signature bar) \_\_\_\_\_ Select (circle) Visa Mastercard Discover Card  
 Authorization Signature \_\_\_\_\_

Lobster Sports warrants each Lobster Freedom machine purchased will be free from DEFECTS IN MATERIAL AND WORKMANSHIP for the extended period specified above past the normal 2 year limited warranty. The extended warranty period will run consecutively from the warranty period determined at time of purchase. **It does not cover parts worn under normal use**, specifically the battery and the throwing wheels.

## CUSTOMER SERVICE continued

### Shipping Damage

If an order arrives with shipping damages, contact Customer Service to coordinate sending a replacement. If a replacement part can resolve the issue, Lobster will ship the part immediately. If not, a damage call tag will be issued. Upon pick up of the damage machine, the customer must call in the pick-up tracking number and a replacement will be shipped immediately. Shipping damage must be reported within the first 30 days of receipt of the machine.

### Mis-Shipments

Lobster Sports maintains the highest manufacturing and shipping quality standards and strives for 100% accuracy. However, in the event an order is not correct, please contact Customer Service to rectify the situation.

## WARRANTY

**Limited Warranty:** Lobster Sports warrants that each Lobster Sports ball machine purchased will be free from defects in material and workmanship for 2 years from the date of purchase except for the battery which is warranted for 6 months. Demonstration models and reconditioned machines have a 1 year warranty. Said warranty to be determined by Lobster Sports at time of purchase. Any part of the ball machine, which proves to be defective in material or workmanship within the 2 year warranty period will be repaired or replaced at Lobster Sports's option with a new or functionally operative part. This warranty is extended only to the original customer of the Lobster Sports ball machine and may be enforced only by such person.

This warranty does not cover the following conditions: A) Damage resulting from misuse, neglect, alteration, accidents, tampering, abuse, fire, war, insurrection, civil disorder, flood, acts of God or any other casualty; B) Failure of Customer to properly follow operating instructions provided by Lobster Sports at time of delivery; and C) Damage caused by use on circuits or voltages other than indicated on the applicable nameplate.

**This limited warranty is in lieu of all other express warranties. Any implied warranties of merchantability and fitness for a particular purpose shall coincide in duration with the 2 year limited warranty. The exclusive remedy of the Customer hereunder shall be repair or replacement as stated above. Under no circumstances shall Lobster Sports be liable to the Customer or any other person for incidental or consequential damages of any nature, including, without limitation, damage for personal injury or damages to property; and however occasioned, whether alleged as resulting from breach of warranty by Lobster Sports, the negligence of Lobster Sports.**

No agent, employee or representative of Lobster Sports or any other person is authorized to modify this warranty in any respect. This warranty gives you specific legal rights and you may also have other rights, which vary, from state to state.

This limited warranty is void unless Customer completes and returns the enclosed **warranty response form** to Lobster Sports within 30 days of receipt of the ball machine.



## MACHINE SETUP

### Intended Use

This tennis ball machine is to be used in a dedicated tennis facility and throw tennis balls only. Players must stand on the opposite side of the tennis net at a minimum of 35 feet.

### Unpack and Assembly

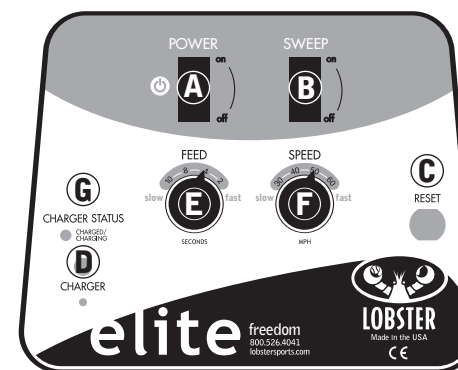
Remove the machine from the box. Keep the box along with the packing materials in case the machine needs to be shipped back to the factory. Detach the hopper. Then, flip and reattach by pushing the hopper on to the case knobs. Attach the handle by inserting the top portion of the handle into the bottom part of the handle attached to the machine. Do not remove the wire deflectors.

### Transporting

The handle is provided to push or pull the machine. Tilt the machine back slightly when pushing or pulling the machine. Be aware of small steps or rough surfaces that could bend or damage the underside of the machine.

To prepare the machine for transport in your vehicle, invert the hopper to cover the machine. and remove the top part of the handle by pushing in the detent pins and pulling upward. The machine weighs approximately 30 lbs and may be lifted into a vehicle by one or two people. Use the molded handholds on the underside of the machine to lift and carry the machine.

## CONTROL PANEL



- A. Power Switch** – Powers the machine on and off.
- B. Sweep Switch** – Turns on and off the random horizontal sweep.
- C. Reset Button** – If the reset button pops out, turn off the machine; push the reset button back in, and power up the machine. If the reset button pops out again, call Customer Service at 800.526.4041.
- D. Basic Charger** – Connect the basic charger here.
- E. Feed Knob** – Turn clockwise to adjust the feed from 10-2 seconds.
- F. Speed Knob** – Turn clockwise to adjust the speed from 30-60 mph.
- G. Battery Charge Indicator** – This LED indicates the battery's charge. Low battery blinks rapidly. As the battery charges the blinking duration lengthens, until it finally reaches solid green. Solid green indicates a fully charged battery.



## OPERATING INSTRUCTIONS

### Court Placement

To ensure the best position and widest range of sweep, use the white line marker on the bottom of the machine and place the machine at the center mark on the baseline.

If desired, move the machine closer to the net to narrow the sweep or move it back from the baseline to widen it. To reposition the machine, turn on the horizontal sweep and turn it off when the machine is in the desired position. It is not necessary to pick up and reposition the machine.

### Power the Machine

Turn the machine on by switching the Power button on the control panel. Ensure both the ball speed and feed dials are at their lowest setting..

- Turn the power on, set the feed to 8 seconds
- Put 3-4 balls in the machine. Confirm the trajectory, speed are appropriate. Adjust, if necessary. Once you have set the machine up properly, turn machine off, load the hopper full of balls, and then turn machine on again to play.
- To turn off the feed, turn off the power button.

### Elevation Hand Crank

The knob is located on the right side of the machine. Pull-out and twist the knob to adjust the ball trajectory up and down. The ball indicator on the front of the case will allow the user to identify and return to preferred settings.

### Ball Consistency

The consistency of ball throws is dependent on the consistency of the tennis balls you use. Consistent balls will produce consistent ball throws. A mixture of new and old balls will produce inconsistent ball throws. Pressureless balls are recommended for use with a ball machine. For more information, call Lobster at 800.526.4041 or visit our website at [www.lobstersports.com](http://www.lobstersports.com).

## MAINTENANCE

### Storage

Store the machine in a clean, dry location. Never store the machine in a closed car trunk. A trunk's temperature can reach 180 degrees. Extreme temperatures and conditions can affect the machine's electronic board and battery. Exposure to rain and snow will damage the electronics.

### Cleaning

Turn the power "off" when cleaning the machine. The outside of the machine may be wiped down with a mild detergent. The inside of the machine may be vacuumed to remove tennis ball fuzz. In addition, remove all small debris (i.e. leaves, sand particles, dirt, etc.) from the tennis balls before refilling the hopper and playing. The Lobster storage cover is an ideal way to protect your machine from the elements.



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## CHARGING INSTRUCTIONS

### Charging the Battery with the Basic Charger

Charge the machine for 24 hours before the first use. If you purchased a fast charger with the machine, you will not receive the basic charger.

- Insert the Basic Charger into the control panel jack.
- Plug the charger into a live AC outlet and charge the machine for 8-12 hours.
- To ensure that the battery will not be overcharged, disconnect the charger after no longer than 24 hours. Never charge the battery for longer than 24 hours in a row.

### Charging the Battery with the Premium Fast Charger or Fast Charger

When charging the machine with a fast charger use the LED charge indicator on the fast charger to determine battery charge. Trickle charge technology ensures the battery will not be overcharged.

- For the **Premium Fast Charger** insert the fast charger jack into the receptacle located on the red case. Match the three prongs on the charger plug to the three holes in the charger receptacle. Plug the charger into a live electrical outlet. The battery will be fully charged in 1-2 hours.
- For the **Fast Charger**, insert the connector the charger jack located on the red case. Match the three prongs on the charger plug to the three holes in the charger receptacle. Plug the charger into a live electrical outlet. The battery will be fully-charged in 2-6 hours.
- An orange light on the fast charger indicates the battery is charging. A solid green LED light indicates the battery is fully charged.
- For optimal capacity, charge the battery with the fast charger after each use. It is okay to leave the fast charger plugged in indefinitely. The battery will not overcharge.

### Battery Capacity

While charging, a solid green LED light indicates a fully charged battery. When the machine is not in use (i.e. during the winter season or when in storage) charge the machine every month until the LED light is solid green. Before storing the machine, ensure the battery is fully charged. If the machine will be stored during the winter months, Lobster highly recommends the purchase of a fast charger. Never let the machine go uncharged for more than one (1) month. The most common reason for a dead battery is a dead AC outlet. Ensure the machine is connected to a live AC outlet and is receiving a charge.

## CUSTOMER SERVICE

Since 1970, Lobster Sports has been dedicated to providing outstanding customer service. We invite our customers to contact our Customer Service department at **800.526.4041** anytime between 8:00am - 4:30pm PST, Monday-Friday. After hours, please leave a voice message or email us at [support@lobstersports.com](mailto:support@lobstersports.com).



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